

Accelerating Value:

Quick Wins for Optimising SAP Fieldglass Post-Implementation

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Executive Summary

Going live with **SAP Fieldglass** is a powerful step toward transforming how organisations manage and optimise their external workforce. It unlocks **visibility** and **control**, but it is also just the beginning of a longer journey. Once the platform is in use, **new opportunities** emerge: processes evolve, teams identify better ways of working, and leaders discover potential for **deeper insight** and greater strategic impact. Organisations that act early to **refine** and **enhance** their system can maintain momentum, accelerate adoption, and reach return on investment (ROI) faster.

This white paper explores **practical, high-impact actions** organisations can take soon after go-live to stabilise their **SAP Fieldglass environment**, improve **user experience**, and create a strong foundation for **long-term value** and innovation.

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The Post-Go-Live Reality

An **SAP Fieldglass** implementation usually focuses on delivering a platform that meets the original project requirements. Once live, however, fresh insights surface. Users begin to explore the system in real-world scenarios, uncovering **opportunities for refinement**. Leaders see where reporting could be sharper and where processes might run more efficiently.

Addressing these opportunities quickly keeps engagement high and builds **confidence** in the platform. Instead of slipping into slow adoption or workarounds, organisations can accelerate ROI by demonstrating value early and positioning **SAP Fieldglass** as an essential tool for future workforce agility.



Quick Wins to Accelerate SAP Fieldglass Success

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Stabilising the Platform

The first few months after go-live offer the perfect opportunity to **strengthen** the system. By establishing a structured process to log, prioritise and resolve support requests, organisations can resolve early issues efficiently and build trust with users. This stability creates confidence and clears the path for **higher adoption** and **ongoing improvement**.

Unlocking Better Insights

While initial implementations often focus on process enablement, early access to **meaningful analytics** can transform how stakeholders view the platform. Tailored dashboards that highlight service-level agreements, cycle times, attrition, and supplier performance give leaders actionable insight and evidence of progress. Shifting the conversation from “another system to learn” to “**a strategic decision-making tool**” builds enthusiasm and long-term engagement.

Empowering Users

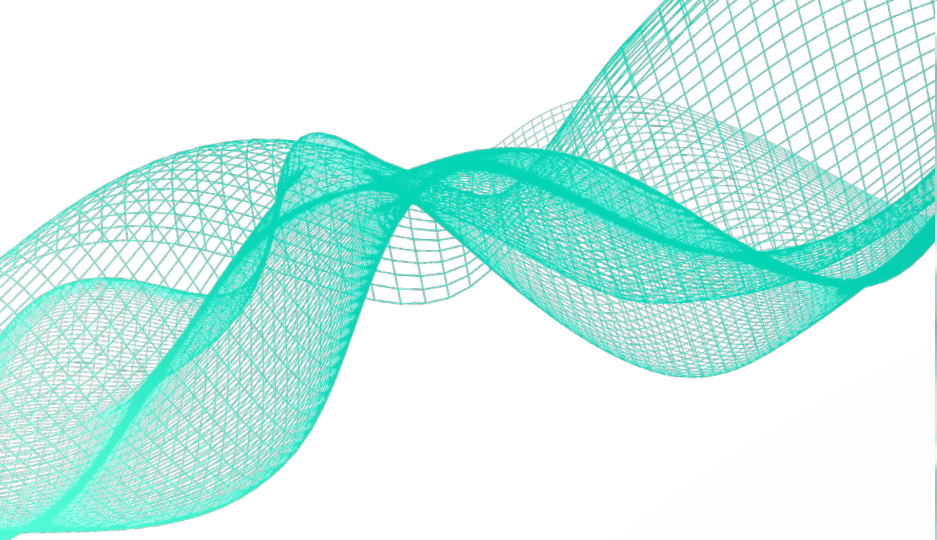
User adoption is the heart of platform success. Training provided at launch can fade quickly, and generic resources rarely address day-to-day tasks. Offering role-specific guidance, quick digital walkthroughs, and updated reference materials empowers users to work **efficiently** and **confidently**. Strong adoption improves data quality, reduces support demand, and keeps the system evolving with the organisation.

Fine-Tuning Integrations

SAP Fieldglass rarely stands alone, it's part of a connected ecosystem that includes ERP, HR, and finance platforms. **Post-implementation** is the ideal time to optimise these integrations. Monitoring data flows, resolving errors, and refining connections based on real-world use ensures **reliable reporting** and **seamless operations**, while preventing inefficiencies from embedding.

Delivering Visible Enhancements

As teams explore the platform, improvement requests will surface. Addressing them strategically, focusing on changes with clear impact such as simplifying approvals or adding valuable data fields, demonstrates responsiveness and keeps the system relevant. Visible progress reinforces **user confidence** and shows that **SAP Fieldglass** is adapting to business needs.



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Moving Beyond Quick Wins: Creating a Sustainable Optimisation Strategy

Quick wins provide momentum, but long-term success requires a **clear optimisation plan**. High-performing organisations establish governance frameworks to oversee platform changes, track adoption and efficiency metrics, and maintain simple channels for user feedback. They also plan regular system reviews to prepare for **SAP updates** and **evolving business goals**.

By moving from reactive issue resolution to **proactive platform management**, organisations turn **SAP Fieldglass** into a **strategic asset** that grows with the business, supports innovation, and consistently delivers **measurable value**.



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A Lifecycle Approach to SAP Fieldglass

Forward-thinking organisations treat **SAP Fieldglass** as a living platform that evolves with workforce strategy. A lifecycle approach begins with aligning business objectives, implementing and integrating effectively, and then shifting into continuous improvement.

This cycle includes early refinements, proactive user support, and embracing new features as they are introduced.

By taking this approach, organisations avoid stagnation, maintain engagement, and ensure **SAP Fieldglass** keeps pace with change, driving **efficiency, agility, and competitive advantage** well into the future.





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How Aventi Helps

While every **SAP Fieldglass** journey is **unique**, partnering with experts can accelerate **growth** and **innovation**.

Aventi has delivered more than **500 SAP Fieldglass integrations** and supports clients long after go-live. Through our **Platform Care+** service, we help organisations stabilise quickly, optimise effectively, and evolve confidently. Our structured approach combines incident management, integration monitoring, advanced analytics, and proactive platform enhancement. By working as an extension of internal teams, we reduce workload, resolve issues efficiently, and keep the platform aligned with strategic objectives as they evolve.

This combination of **technical expertise**, governance best practice, and long-term partnership enables organisations to move beyond initial deployment and realise the full strategic potential of **SAP Fieldglass**.

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Conclusion

Going live with **SAP Fieldglass** is more than an end point: it's the launchpad for continuous **improvement** and strategic **workforce transformation**.

By acting early to stabilise the platform, empower users, refine integrations, and deliver visible enhancements, organisations can **accelerate ROI** and build **lasting value**.

With a forward-looking optimisation strategy and expert support, **SAP Fieldglass** can evolve from a newly implemented tool into a **powerful platform** that drives operational excellence, actionable insight, and workforce agility for years to come.